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BEN CARTER LAW PLLC
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We have received your request to cancel your existing Westlaw service. In reviewing your Westlaw agreement we noticed that you still have some time left before your contract expiration date of June 30, 2016.

It has been our long standing policy and belief that every agreement made with West should be honored by both parties. We do our best to deliver a high value product and hope you appreciate our effort to provide good service. After taking a second look at your account, we must inform you that, at this time, we have no choice but to deny your request and to continue to deliver Westlaw to your firm.

If additional discussion is needed, we suggest that you contact your local Law Firm Consultant:

JOHN TRAINI (614) 832-6520 or
WILLIAM SCHULOK (513) 235-1765

As always, we thank you for your continued partnership and, as your business continues to develop, please feel free to contact us about our entire portfolio of productivity tools and legal products.

Regards,

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